
We want to hear from you ...

As a consumer of public mental health or addiction services in Indiana, we want to know what you think about the service you received. The state administers tax dollars to guarantee a quality, responsive system to help you.

We want your feedback ...

- Tell us who is doing a good job.
- How do things need to be different?

Give us your compliments or concerns ...

Were services ***accessible*** for you?

- Was the location of services convenient?
- Were appointments scheduled at reasonable times?

Were services ***acceptable*** to you?

- Were you treated in a sensitive manner?
- Would you recommend services to others?

How did services ***impact*** your life?

- Have you benefited from treatment?
- Has treatment improved the quality of daily living?

Did you receive ***value*** from service?

- Were services affordable?
- Were the benefits of treatment worth the cost?

***CALL US WITH YOUR FEEDBACK;
WE WANT TO HEAR FROM YOU.***

CONSUMER SERVICE LINE



800-901-1133

**Do You Have
Compliments or
Concerns About...**

- Services
- Treatment
- Procedures
- Rights
- Policies

**Call the Consumer Service Line
8:30 a.m. - 5:00 p.m.
Monday - Friday**

*If you are deaf, hard of hearing or
speech impaired, please dial 7-1-1
to access the Consumer Service Line.*

Indiana Family and
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